

LCCMH Quality Improvement Plan 3rd Quarter 2021

KEY:	Below Target/ Not likely to meet goal at current rate	Monitor or revise plan						
Measure	Baseline	Goal	Q1	Q2	Q3	Q4	YTD/Plan	
Increase MICS Utilization	30	50	9	18	23			
Decrease PHQ-9 score between entry and discharge (MICS) by 25%	N/A	100%	100%	38%	50%		2/4	
Increase C-MICS Utilization	5	10	2	8	18		Goal Met.	
Children will have updated crisis plan (C-MICS)	N/A	100%	50%	83%	90%			
Persons served complete therapy goals (Outpatient Therapy)	N/A	80%	3%	11%	0%		Looking at drop out rates.	
Reduce Agency Hospital days for Adults (cumulative)	2,200	1,500	464	902	1355			
Veteran's Navigator will increase contacts by 50%	21	31	11	14	20		Increase Outreach and community events	
Decrease Stepping Stone unit cost	\$ 12.75	\$ 10.81	\$ 18.48	\$ 14.86	\$ 9.96		\$13.39 average for the year	
Increase % of completed program objectives (Stepping Stone)	12%	50%	16%	38%	48%			
Increase ACT monthly units	617	850	548	515	535		Started groups but low attendance.	
Increase ACT community involvement	20%	30%	24%	31%	28%		Goal met 2nd Q. Work on sustaining	
Increase MHC accepted referrals	2	6	0	1	2		Cumulative total (1 accepted but later dismissed by adult probation)	
Educate community partners on Sequential Intercept Model & get buy in (Jail Services)	0	3	0	0	0		2 scheduled (July 23 & Sept. 21)	
Enroll 25% of IDDT persons served in family therapy	N/A	25%	0%	0%	0%		Referral form updated. Seeking guidance from MiFAST Reviewers	

Enroll 80% of persons with co-occurring disorder in IDDT	N/A	80%	24%	23.3%	29.8%		61.7% for IRS & IDDT Combined.
Persons served are in right program per LOCUS (IRS)	39%	80%	67%	68%	78%		
Improve SAL timelines for IRS notes	2.89	2	2.82	1.86	2.05		
Increase number of TEP employment opportunities (Harmony Hall)	4	6	5	6	5		
Increase Clubhouse daily attendance	7.2	29.4	10.97	10.72	13.1		50
Increase case management face to face contacts	8,100	9,000	2,474	5,315	7,887		cumulative
Assist at least 2 persons served with moving to independent living / own apartment (least restrictive environment)	0	2	0	2	3		cumulative
Decrease children's services drop outs	41%	35%	15%	24%	27%		
Children's staff trained in Adolescent EBP	0	4	2	3	3		
Increase persons served receiving ≥ 1 Family Behavior Treatment guidance service unit per quarter (Autism)	96%	100%	100%	100%	100%		
Increase open enrolles maintaining 75% variance with ABA Adaptive Behavior Treatment per quarter	65%	100%	100%	92%	100%		
Maintain critical incidents at or below baseline from 2020 reduction.	201	201	57	136	209		cumulative total