

LCCMH Quality Improvement Plan 2022							
KEY:	Below Target/ Not likely to meet goal at current rate		Monitor or revise plan		On or Above Target		
Measure	Baseline	Goal	Q1	Q2	Q3	Q4	YTD/Plan
Increase MICS Utilization	28	40	10	20			cumulative totals
Decrease PHQ-9 score between entry and discharge (MICS) by 10%	67%	100%	29%	50%			
Sustain C-MICS Utilization	20	20	11	17			
Children follow-up with services after discharge	7	11	8	13			
Veteran's Navigator will increase contacts by 42%	31	44	7	24			
Increase number of contractual therapists (Outpatient Therapy)	4	7	4	3			Resignations in March and another in April (3rd Q.)
Decrease number of persons served dropping out of service (Outpatient Therapy)	66%	50%	49%	23%			
Reduce LOCUS overrides	16.34%	10%	22%	25%			
Adult MI cases will have at least 1 LOCUS assessment each quarter	90%	95%	75%	83%			
Reduce hospital days to 1660 for the year, 415/quarter	1804	1660	695	1167			
Decrease Stepping Stone unit cost	\$ 9.63	\$ 8.00	\$ 8.35	\$ 6.92			
Increase program-related objectives completed each quarter (Stepping Stone)	50%	60%	55%	56%			
Increase ACT group attendance	10	13	9	14			
Increase ACT community involvement	8	12	10	13			
Increase number of Mental Health Court accepted referrals	2	6	3	4			
Increase number of active jail diversions	3	12	4	3			1 pending for 3rd. Q.

Start Moral Reconciliation Therapy.	N/A						On hold until new staff starting in 3rd Q. is trained on the model.
Persons served are in right program per LOCUS (Co-Occurring)	80%	90%	54%	58%			
Increase Clubhouse daily attendance	21.6	29.4	23.97	24.92			
Use Flourish to track data sources.	0	9	3	6			
Increase case management face to face contacts	9,122	9,250	2,321	4,696			
Increase number of persons served in HSW	51	56	52	54			
Increase Employment Specialist hours performed in community based settings	31%	65%	N/A new goal implemented Q2	31%			New goal this quarter. This is the baseline number. Will be using staff tracking logs.
Increase number of children served by Youth Peer Support	15	30	15	21			
Youth Peer Support children served will have reduction in average CAFAS score	77.3	60	61	74			
Children & families participate in safe CMH events (Children's)	30	100	160	160			
All ABA technicians receive RBT credentials	0%	100%	31%	55%			
Implement quarterly group parent training program (Autism)	0	4	1	2			
Review incident reports on a quarterly basis Goal to sustain or reduce incidents from FY21. Minus MCSI Missed Medications	293	130	30	46			cumulative totals