



Serving Lapeer County Residents

Lapeer County Community Mental Health

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a member of the Region 10 PIHP www.lapeercmh.org

To: Quality Council

From: Tina Close, COO

Date: August 6, 2020

RE: Provider Network Monitoring

For FY2020, twenty (20) LCCMH network providers were selected for review. This represents approximately 50% of the total provider network. Each provided is reviewed in six (6) categories and the Standard percentage to meet as follows:

1. Contract Compliance – 95%
2. Recipients Rights – 95%
3. Corporate Compliance – 100%
4. Clinical Assessment – 95%
5. Finance/Data Compliance – 95%
6. Training Compliance – 100%

In any category scoring below the required Standard percent a Plan of Correction (CAP) must be submitted for each category.

The final scores are attached for review and approval.



Provider	Score	Plan of Correction due
A Bridge For Independence Home Care, LLC	67.5%	50% Corporate Compliance 55% Clinical Assessment 0% Training Compliance
Advantage Plus	83.3%	60% Contract Compliance 40% in Finance/Data
Alternative Services, Inc.	97.2%	83.3% Training Compliance
Bolton Brook Manor	76.1%	76.4% Clinical Assessment 60% Finance/Data Compliance 20% Training Compliance
Central State Community Services	99.2%	95% Training Compliance
Churchill Farms	95%	70% Training Compliance
Diane Vaughn	98.9%	93.3% Training Compliance
Family Literacy	100%	
Flatrock Manor, Inc.	95.7%	85.7% Corporate Compliance 96.9% Clinical Assessment 91.4% Training Compliance
Greater Lapeer Transportation Authority	93.4%	67% Clinical Assessment
Helping Hand Nursing Services	86.7%	50% Corporate Compliance 90% Clinical Assessment 80% Training Compliance
Hope Network-New Passages	93.3%	65% Clinical Assessment 95% Training Compliance
Hotchkiss Homes, Inc.	99.2%	95% Training Compliance
Lapeer Teamwork	82.8%	50% Corporate Compliance 87% Clinical Assessment 60% Training Compliance
Mathews AFC	97.5%	85% Training Compliance
Michigan Community Services Inc. <i>CLS/Respite</i>	100%	
Michigan Community Services Inc. <i>Residential</i>	97.5%	85% in Trainings
Redwood Inc.	92.3%	66% Recipient Rights 87.5% Training Compliance
ResCare Premier	97.2%	84.3% Training Compliance
Resident Advancement, Inc.	96.7%	80% Training Compliance
Stuart T. Wilson	100%	