

FY25 ACCESSIBILITY SURVEY RESULTS

DEMOGRAPHICS

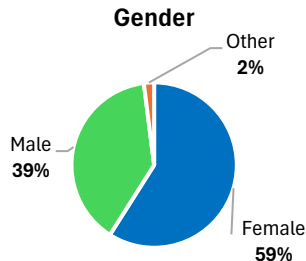
Total Responses

161 (45%)

Respondents by Age

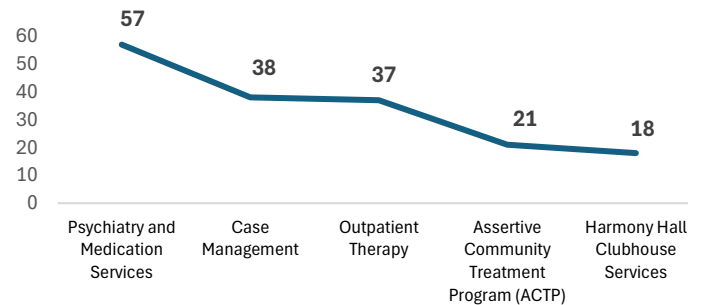
Age 18 and Over - **93%**

Age 17 and Under - **7%**

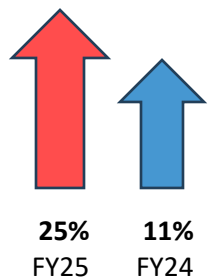
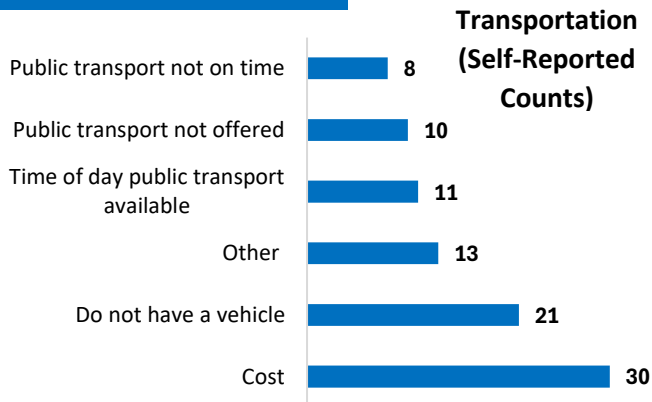


RESPONSE BY PROGRAM

Highest Reported Services (Self-Reported Counts)



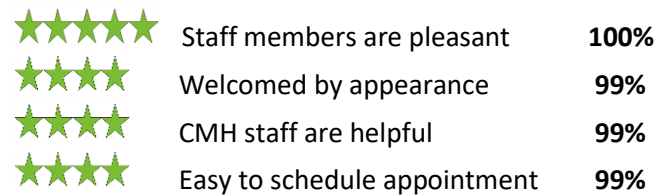
CHALLENGES



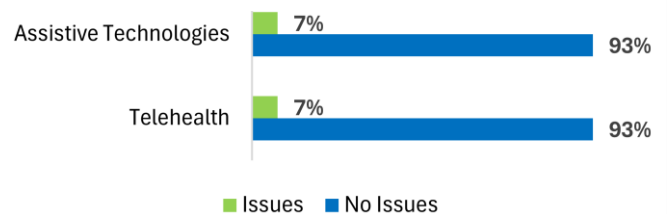
Employment (Individuals Reporting Difficulties)

Barriers reported: Lack of response, transportation, retirement, absence of driver's license, criminal history, childcare, limited opportunities, and lack of experience

SATISFACTION



Telehealth & Assistive Technologies (Self-Reported Issues)



Issues reported: Video/camera, limited access, internet outages, and power loss

AREAS FOR IMPROVEMENT

Survey results highlight transportation and employment as areas of concern. LCCMH coordinates public transportation, when possible, however these services are often limited to geographic coverage and operating hours. Additionally, ride-share service options remain largely unavailable in the area. To support employment for individuals, LCCMH offers a range of programs including Harmony Hall Clubhouse's Transitional Employment Placement program and the Individual Placement Supports program. LCCMH also collaborates closely with Michigan Rehabilitation Services (MRS) to help persons served secure and maintain employment.

